CHARNÉ KORA
BUSINESS ANALYST

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MY STORY

Certified Business Analyst with 5+ years of experience, focusing on Business Analysis and Project Management.

Experienced in leading and delivering projects from planning through to deployment, with hands-on involvement in various roles throughout the project lifecycle. Skilled at building cross-functional collaboration and ensuring clear communication and engagement with stakeholders across all levels of the organisation.

EDUCATION & CERTIFICATIONS

Certification of Capability in Business Analysis™ (CCBA)
International Institute of Business Analysis (IIBA) | 2024

Emerging Leadership Programme
Nelson Mandela University | 2023
Distinction

Project Management: Principles & Practices
University of Stellenbosch | 2019

Honours Information Systems
University of the Western Cape | 2016

Bachelor of Commerce (BCom)
University of the Western Cape | 2015

WORK EXPERIENCE

Business Analyst
2016 - Present | RCL Foods

TECHNICAL SKILLS

Skill	Level
Testing: Cycle, Integration, User Acceptance Testing (UAT)	95%
MS Office 365, MS Visio, MS Project, Teams, PBI, SharePoint	95%
Jira, Confluence, Trello	85%
Use Case, Process Modelling, Context & Activity Diagrams,	85%
Miro, Draw.io, Canva	85%
User Stories, Requirements Modelling and Prioritisation	85%
SAP ERP: SD, MM, QM, PP	90%
RPA (Robotic Process Automation)	80%

CORE COMPETENCIES

Analysis & Documentation:
- Requirements Analysis & Stakeholder Engagement
- Business Requirements Documentation (BRD) & Functional Requirements Specification (FRS), SOPs
- Data & Process Mapping
- Gap Analysis

Process & Project Management:
- Business Process Improvement
- Agile & Waterfall Methodologies
- Change Management & Risk Assessment
- Business Case Development
- Project Scope & Budget Management
- Vendor Management & Issue Resolution